

# SHINYBUD

## WE ARE OPEN

The well being of our team, our guests and the community is the most important to us. As the spread of the coronavirus (COVID-19) continues, our goal is to help keep our community healthy.

Effectively immediately, we will only be accepting orders submitted via the “Click and Collect” feature on our website. Customers can retrieve their paid orders at the store location via curbside pickup. Shiny Bud will be operating in this fashion until further notice.

### How to make your purchase at SHINYBUD:

1. Visit our website at [www.shinybud.com](http://www.shinybud.com) and click on the “SHOP NOW” link to access the Click and Collect feature to submit your order. Please ensure your name (as it appears on your government-issued ID) and phone number are accurate when creating your profile to submit an order.
2. Once your order is submitted, the Shiny Bud team will call you directly to take payment over the phone. While we strive to call every customer in queue, If you do not receive a call back to arrange for payment, kindly call the store at 416-901-7692 to follow up on your order.

### While we are operating in this fashion the following will apply:

- Only payments by the following methods:
    - Visa Credit and Visa Debit
    - Mastercard Credit and MasterCard Debit
    - Cash
  - Once payment is finalized, you can come to the store to pick up your order. Please present your ID and order number to the team member at the door and we will retrieve your order.
3. Your order will be placed in the designated pickup area outside of the store where you can physically take possession of your product.

**\*\*WE ASK THAT ALL CUSTOMERS REVIEW THEIR PRODUCT AND PROVIDE A “THUMBS UP” 👍 GESTURE TO THE TEAM CONFIRMING ACCURACY OF YOUR ORDER\*\***

4. Please note that customers will not be allowed in the store and no payments will be accepted at the store.

SHINYBUD team is closely following indications from the Public Health Agency of Canada as well as from provincial authorities and will continue to be fluid with communication and provide updates with our procedures outlined above.

Thank you for your continued support. At this time, we will be modifying our business hours.

Thank you,

Shiny Bud Inc.  
[www.shinybud.com](http://www.shinybud.com)  
416-901-7692